

Berkshire Autistic Society - Feedback form

<i>How did you contact BAS? (Please tick)</i>	Phone	Email	Visited the office
<i>If by phone or email, how satisfied were you with the time it took to answer your call / email?</i>	Very	Acceptable	Not acceptable
<i>Where did you find out about BAS?</i>	I'm a member	Leaflet	Recommendation from friend
	Recommendation from professional	Internet search	Other
<i>What was your main reason for contacting BAS? (Please tick)</i>	New diagnosis for a child	Adult diagnosis	Educational issue
	Housing	Employment	Social/Leisure
	Benefits	Respite	Health
	Behaviour	Home	Other
<i>If you phoned, did you feel you were listened to sympathetically?</i>	Very	Quite	Not particularly
<i>Was the advice or information helpful?</i>	Very	Quite	Not particularly
<i>How could we have been more helpful?</i>			
<i>Would you contact BAS again?</i>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<i>Would you recommend BAS Helpline Service to others?</i>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<i>Would you like to make any other comments about BAS or make any suggestions for improvements?</i>			

You may wish to provide your name and contact details below. This is optional.

Name	
Address	
Phone	
Email	